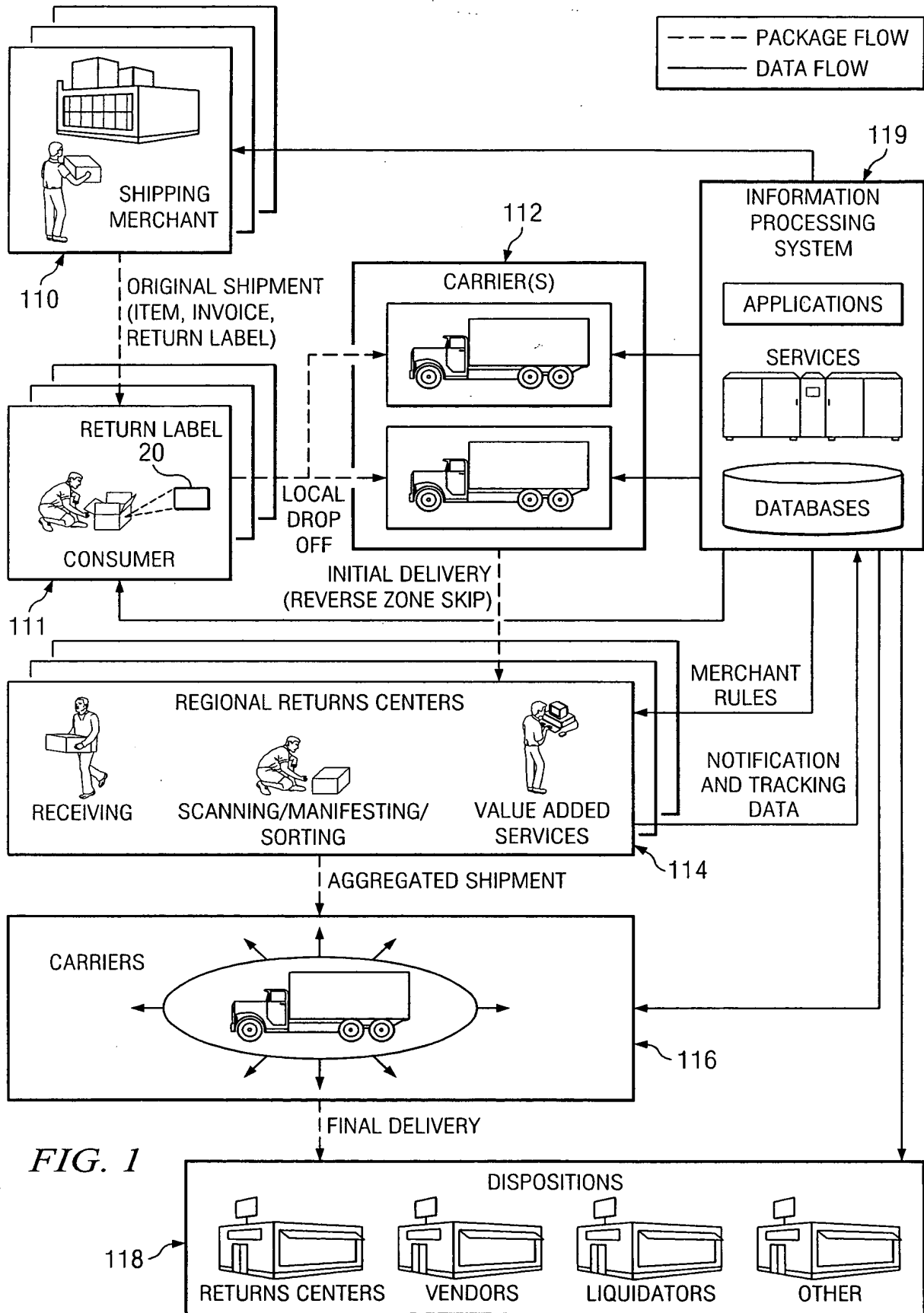COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
CODING
Inventors: Edward J. Stashluk, Jr., et al.
Date Filed: February 10, 2004
Attorney Docket No.: 067439.0161   Page 1 of 6

FIG. 1

COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
CODING
Inventors: Edward J. Stashluk, Jr., et al.
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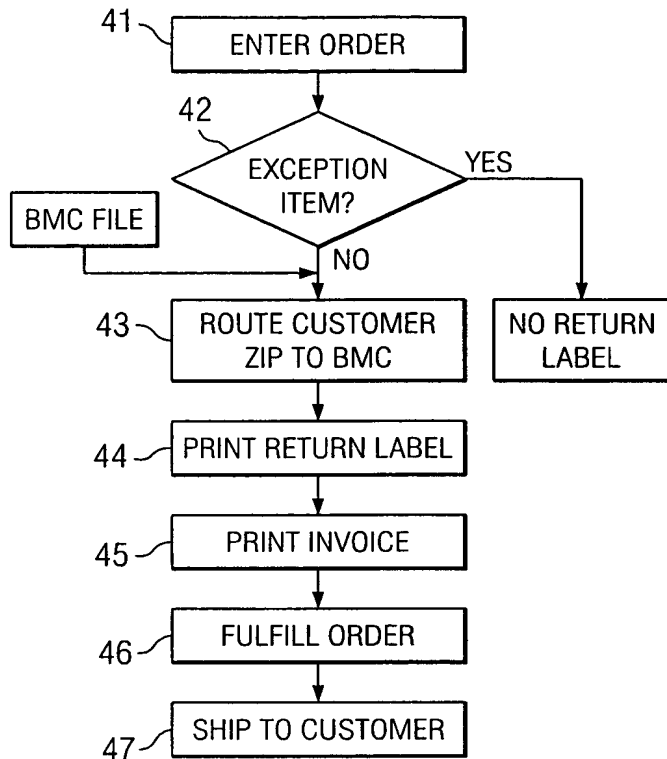Attorney Docket No.: 067439.0161   Page 2 of 6

20

FROM: Trip Spencer
       100 Main Street   } 21
       Anytown, CA 90010 }
POSTAGE DUE COMPUTED BY
ACCEPTANCE POST OFFICE
                    POSTAGE _____
TOTAL POSTAGE AND FEES $_____

22

OO

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

} 26

MERCHANDISE RETURN LABEL
PERMIT NO. 4   PICO RIVERA, CA 90665
Newgistics   8200 EAST SLAUSON AVE

} 23

POSTAGE DUE UNIT
USPS DETACHED MAIL UNIT
DOOR 26
8200 EAST SLAUSON AVENUE } 24
PICO RIVERA, CA 90665

0000000000000001000000000

25

FIG. 2

	1		2		3			4		5		6			
6	1	0	0	1	6	1	8	2	0	0	A	E	I	0	0	0	0	0	A	5	1	3
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

	FIELD	EXAMPLE	NUMBER OF CHARACTERS
1	RETURNS PROVIDER ID	610	3
2	DESTINATION CODE	01	2
3	CONSUMER'S ZIP CODE	61820	5
4	MERCHANT ID	0AEI (BASE 36)	4
5	SELECTOR	0	1
6	INVOICE NUMBER	00000A513	9

FIG. 3

COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
CODING
Inventors: Edward J. Stashluk, Jr., et al.
Date Filed: February 10, 2004
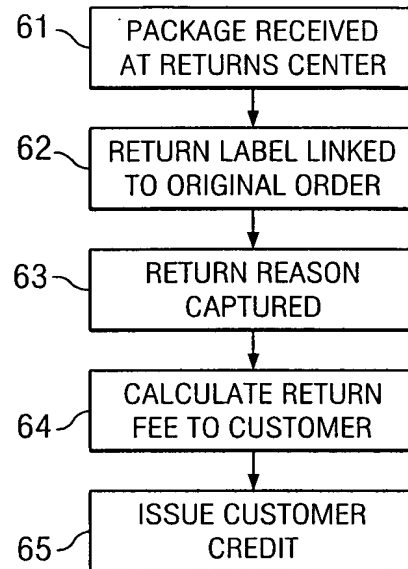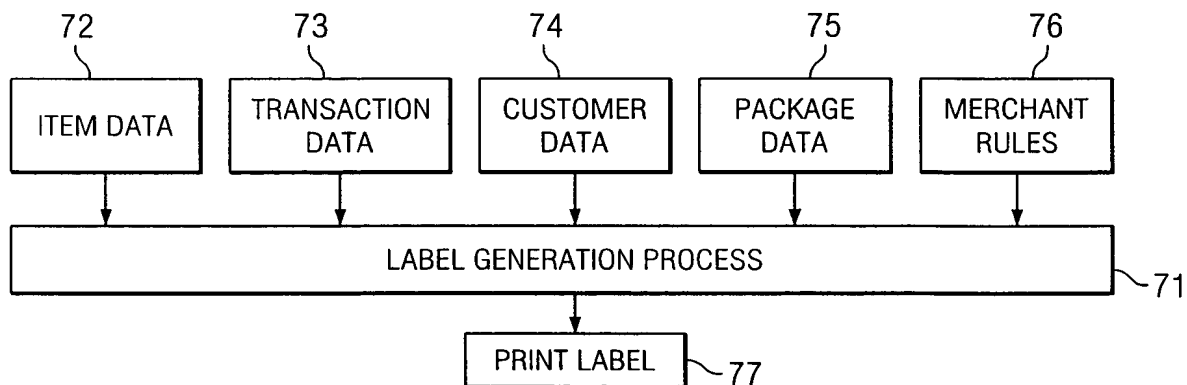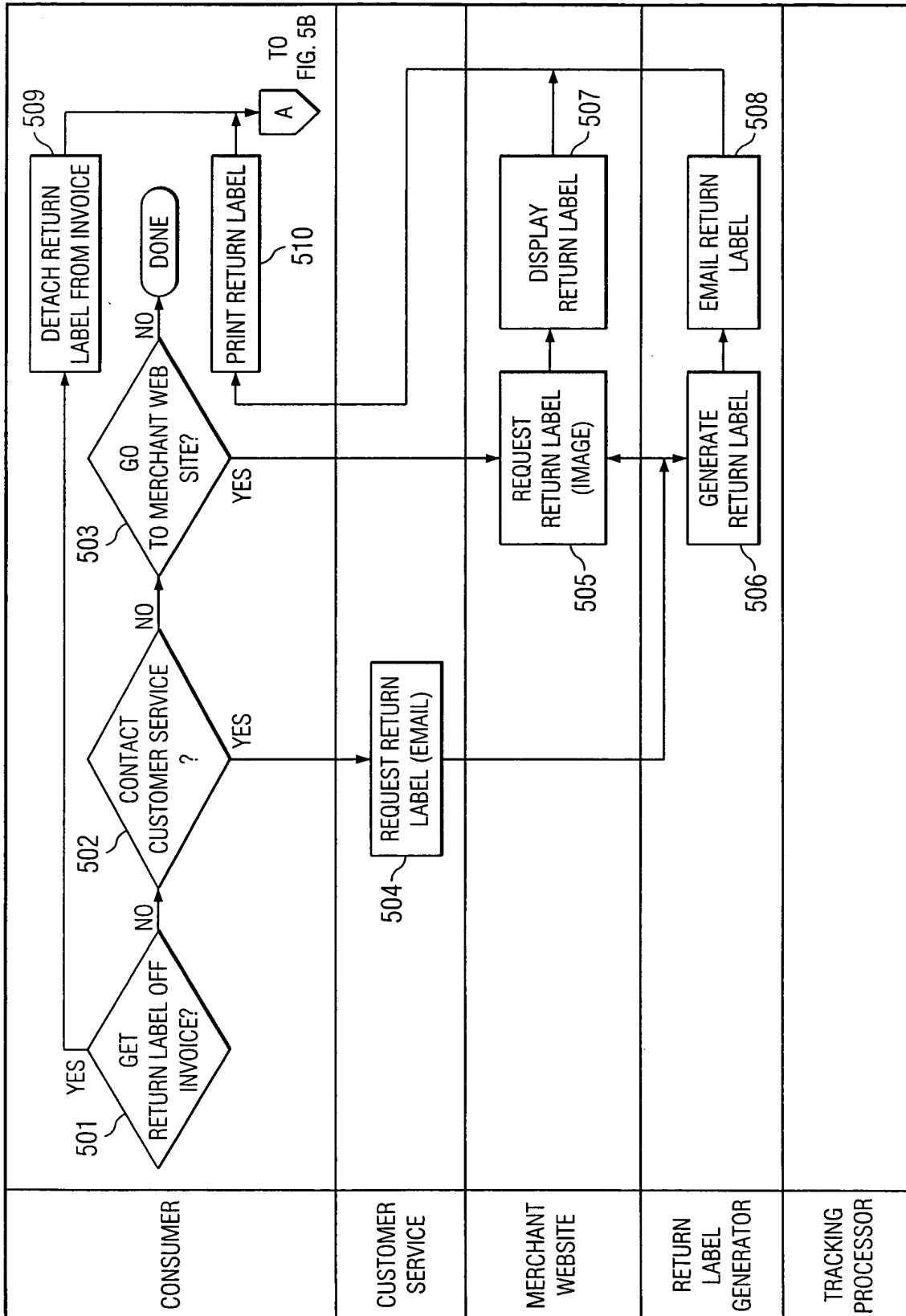Attorney Docket No.: 067439.0161   Page 3 of 6

41 — ENTER ORDER

42

EXCEPTION ITEM? — YES

BMC FILE

NO

43 — ROUTE CUSTOMER ZIP TO BMC

NO RETURN LABEL

44 — PRINT RETURN LABEL

45 — PRINT INVOICE

46 — FULFILL ORDER

47 — SHIP TO CUSTOMER

FIG. 4

61 — PACKAGE RECEIVED AT RETURNS CENTER

62 — RETURN LABEL LINKED TO ORIGINAL ORDER

63 — RETURN REASON CAPTURED

64 — CALCULATE RETURN FEE TO CUSTOMER

65 — ISSUE CUSTOMER CREDIT

FIG. 6

72 — ITEM DATA

73 — TRANSACTION DATA

74 — CUSTOMER DATA

75 — PACKAGE DATA

76 — MERCHANT RULES

LABEL GENERATION PROCESS — 71

PRINT LABEL — 77

FIG. 7

COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
CODING

Inventors: Edward J. Stashluk, Jr., et al.

Date Filed: February 10, 2004
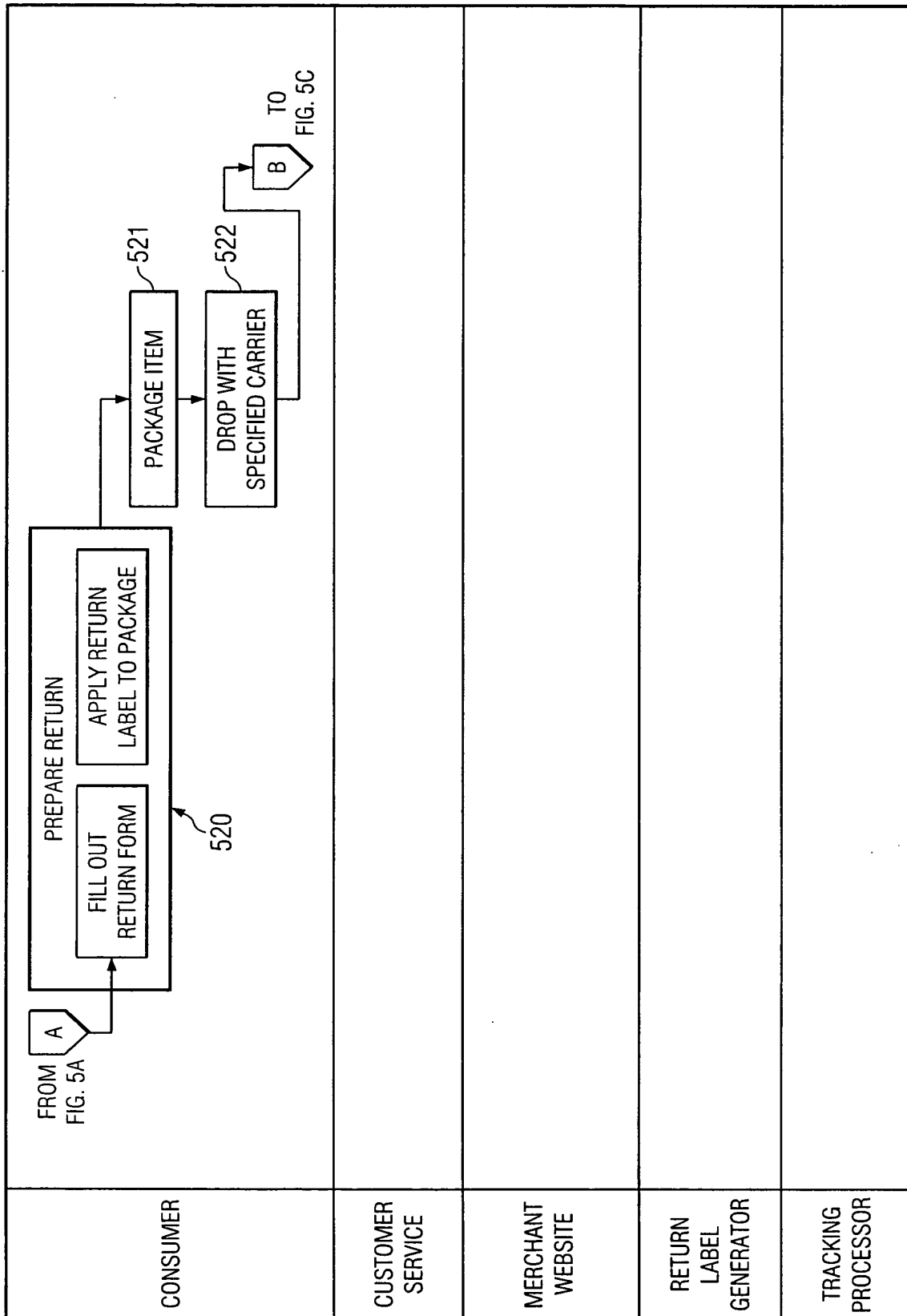
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FIG. 5A

COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
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FIG. 5B

COMPUTER GENERATED MERCHANDISE
RETURN LABELS WITH RULES-BASED
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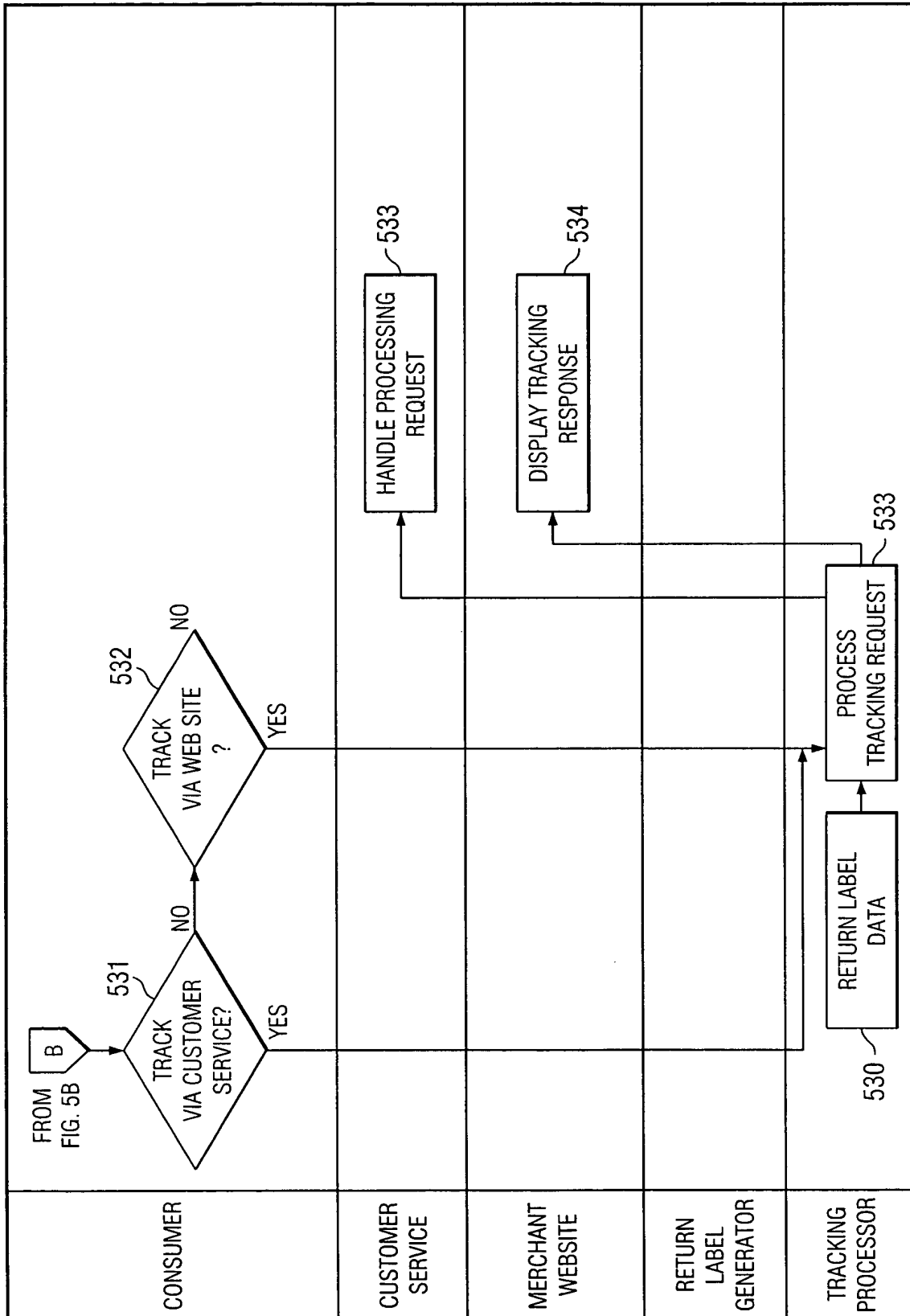Attorney Docket No.: 067439.0161   Page 6 of 6

FIG. 5C